



LATITUDE MARGARITAVILLE DAYTONA BEACH MASTERCARE

Welcome to Latitude Margaritaville Daytona Beach, and thank you for choosing a Minto home for you and your family. As you settle into your new home, you may have questions or concerns. Our MasterCare Team is ready to assist you and answer your questions. You may contact us using any of the methods listed below:

PHONE: Office 386-265-6586 (Monday through Friday, 8AM – 4PM)

E-MAIL: DaytonaMasterCare@MintoUSA.com

This email address is for the entire Latitude Margaritaville Daytona Beach MasterCare team; individual email addresses are below.

ON-LINE: Use the convenient link on the “MasterCare” page of our website: www.MintoUSA.com

EMERGENCY NUMBERS (After Hours): 1-855-77-MINTO (1-855-776-4686) TOLL FREE

We suggest submitting your warranty requests for service via e-mail or on-line to assure that we accurately receive all details. Please include a complete description of the issue as well as your name, address and telephone numbers where you may be reached during business hours. In addition to responding to your warranty needs, we will contact you to schedule three visits during the first year after Closing. The MOVE IN, MID YEAR and YEAR END VISITS provide opportunities for our Minto representatives to visit your home, offer answers to your questions and provide maintenance tips. The process works smoothly when you are able to consolidate non-urgent items to be reviewed at these scheduled visits.

YOUR COMMUNITY HOMEOWNERS ASSOCIATION

Common areas, such as the entries, gates, lakes, recreational facilities, roadways, and street lighting as well as your home’s installed landscape, sod and irrigation are maintained by the Homeowners Association. If you have any concerns regarding any of these features, as well as for any landscaping, sod or irrigation concerns on your home identified more than 30 days after closing, please place a work order by visiting the community website at, www.lmdbhoa.com. Once signed in, click on “HOA” and “Work Order” to use the resident portal to submit your concern. If you have any additional questions you may email your Community Association Manager at LMDBHOA@fsresidential.com. You may also call the FirstService Residential Customer Support phone number at 866-378-1099.

YOUR LATITUDE MARGARITAVILLE DAYTONA BEACH MASTERCARE TEAM MEMBERS



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